**Final Reminder with digital signature.**

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| **User case ID** | UC 16.0 | |
| **Use case name** | Final Remainder (With Digital Signature) | |
| **Actors** | DRS, SLT Staff | |
| **Description** | The process of sending a Final Reminder (with digital signature) and notification. | |
| **Pre-conditions** | * Cases = Government or Cooperate * Arrears Value <= 3000 cases | |
| **Post-conditions** | * Created Final Reminder * Hold Final Remainder (Due to lack of information) | |
| **Back-end/front-end** | Front end | |
| **Pre status** | * ***LIT Prescribed -*** Duration > 6 years * ***Case Fail –*** Fail Mediation Board Selection * ***Direct LD –*** Arrears between 1000 & 5000 | |
| **Post status** | ***Final reminder*** | |
| **Massage of status** | * ***Final Reminder is created –*** Final reminder successfully created * ***Final Reminder hold-*** Due to a lack of information Final Reminder will be held | |
| **Notification** | Notify the SLT Staff to create a Final Reminder  Notify the SLT Staff if hold | |
|  | **Action** | **System Response** |
| **Success path** | If Case = (Government, Cooperate) and Arrears Value < 3000  Then  Select an appropriate template | If the Final Reminder requires information sufficient then  Create Final Reminder  Else:  Hold |
| **Alternate path** | If the case is held until the relevant information is fulfilled. | |